

Courier Fraud, Bogus Police and Bank Officials Alert

What you need to know

Individuals have been receiving phone calls from people claiming to be a police officer or banking official

The suspect will say either:

- There has been fraudulent activity at the victims' bank and the staff at the bank are involved, the victim is then asked to withdraw money to either keep it safe or assist the police with their investigation
- A business such as a jewellers or currency exchange is fraudulent and they require the victims' assistance to help secure evidence by purchasing jewellery or exchange a large amount of currency to hand over to the police
- The victims' card has been compromised and used to purchase goods by a suspect, the victim is requested to withdraw their money to keep it safe or hand over their bank card to the police

What you need to do

Your bank or the police will never:

Occasionally the victim will be told to dial a non-emergency extension of '161' to receive confirmation of the individual's bogus identity, the bogus official will advise the victim to lie about the reason for the withdrawal or purchase if challenged by staff, as the staff member is involved in the fraud.

A courier attends the victim's home address to collect the goods the same day

Often the victim is given a code word for the courier as a way of authentication

- Phone and ask you for your PIN or full banking password
- Ask you to withdraw money to hand over to them for safe-keeping
- Ask you to transfer money out of your account
- Send someone to your home to collect cash, PINs, cards to cheque

books

Message Sent By

Action Fraud (Action Fraud, Administrator, National)

**If you have any information requested,
please contact us via 101 or 999 in an emergency**

